

TOWN HALL MEETING ON HIGHWOOD LIBRARY

7:00 pm Thursday, 19 November 2009

Highwood Town Hall; moderated by Phil Shelley

Comments from attendees

- should set aside some computers for reference only, not games, e-mail, job search, etc.
- all school children should be issued a library card when they register for school
- the Latino community will benefit from expanded open hours
- the Latino community is very diverse and there is a lot of distrust of people, organizations and government outside that community, so we have to be careful when expanding information and access offered to that group
- there has not been enough parking for the book club attendees and that access to senior citizens and the handicapped is a challenge
- there are no gutters on the roof on the West side of the building over the bicycle rack
- there is no wireless printing capability at the facility
- patrons have asked for access to fax equipment at the facility
- make part of the library a meeting room
- small glass walled study cubicles would be appreciated
- use should be made of the park West of the library for meetings, movies, etc.
- Highwood charges patrons for videos, Highland Park does not
- We should review the advantages other area libraries offer to resident patrons not available to reciprocal patrons
- A staffed drive up window would allow patrons to call in for a book and pick it up at the drive by window
- There is a bookmobile in Highland Park that has Highland Park and Highwood on the side, but we never see it in Highwood
- We should have a movie night again
- The library should provide classes in computer use
- More hours on Sunday night would allow kids to do homework then
- Renting E-books would save space, but the cost of damage and loss of the reading devices would have to be considered

The meeting concluded at 8:30 pm